



August 29, 2013

Subject: **Report no. 20130819-337AF-2147452889**

Product description: Dutailier Glider rocker

Serial number: n/a

To whom it may concern,

At Dutailier, we take the safety of our customers very seriously. We would like to issue the following statements and recommendations:

All Dutailier wood gliders have been thoroughly tested under the [REDACTED] testing protocol and meet or exceed all industry standards and requirements. In fact, we exceed by more than 25% the requirements related to the force needed to tip the chair over forwards. They have also been tested and approved by [REDACTED], which is a world leader in providing services such as testing, inspections and product security audits.

We understand your concern, however, Dutailier has sold millions of glider chairs over the last 30 years and the safety of our chairs has never been denied.

Best Regards,

[REDACTED]

Customer Service Manager